



How to use this fact sheet

We want to warn you that this fact sheet talks about **child sexual abuse**.

This subject may be upsetting to:

- read about
- talk about.

It may bring up difficult feelings and memories.

The Uniting Church Australia Redress Ltd wrote this fact sheet. When you see the word 'we', it means the Uniting Church Australia Redress Ltd.

We have written this fact sheet to make it as easy to read as we can.

You may decide to ask for help to read this fact sheet.

A support person like a friend or family member may be able to help you.

There are also free and confidential Redress Support Services that can help you here:
www.nationalredress.gov.au/support

There are services that can help:

- Aboriginal and Torres Strait Islander peoples [For First Nations peoples | National Redress Scheme](#)
- people with disability.

You can also call the National Redress Scheme on **1800 737 377**.

We have written some words in **bold**.

We explain what these words mean.

There is a list of these words on page 4.





What is the National Redress Scheme?

The National Redress Scheme is a way to support people who experienced child sexual abuse:

- by an institution (like a home, mission, orphanage, school or congregation)
- while the institution was supposed to be looking after them.

In this document, we call it the Scheme.

The Scheme may be able to give you:

- money
- counselling and
- an apology from the institution.

To get a redress payment, you need to make an application to tell the Scheme about what happened to you.

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There are services that can help:

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- people with disability.

You can also call the National Redress Scheme on **1800 737 377**.

When should I apply?

The Scheme will end in 2028.

You can apply to the Scheme on or before **30 June 2027. This date is important.**

After 30 June 2027, people will not be able to apply for redress under the National Redress Scheme.





Contact information

You can contact Uniting Church Australia Redress Ltd to find out more about the scheme and Direct Personal Responses.

Phone – 1800 411 739

Email – info@redress.uca.org.au

The phone number is a call back service so we can make sure we have plenty of time to talk to you.

Leave a message and the best time of day for us to call you back and we will be in touch.

If you are worried about a child or any person being hurt now, please contact the police on 000 or child safety.





Word list

Child sexual abuse

Child sexual abuse is when a person younger than 18 is included in or shown sexual acts:

- they don't understand
- the community thinks are wrong
- that are against the law.

Child sexual abuse includes:

- sexual touching of any part of the body, with or without clothes, including with an object
- sex of any kind with a child
- showing a child sexual acts.

Child sexual abuse is:

- wrong
- a crime
- never the child's fault.

Institution

An organisation set up:

- by the government
- for a religion
- for teaching and learning
- to run a business
- for a social activity
- for sporting activities.

