

# National Redress Scheme

## Fact Sheet



### What is the National Redress Scheme?

The National Redress Scheme (the Scheme) commenced on 1 July 2018, in response to the Royal Commission into Institutional Responses to Child Sexual Abuse.

The Scheme is for people who experienced child sexual abuse while in an institution.

The Scheme:

- acknowledges the widespread sexual abuse of children in Australian institutions
- recognises the suffering endured by survivors
- holds institutions accountable for the abuse
- helps people who experienced institutional child sexual abuse gain access to counselling, a direct personal response, and a redress payment.

The Uniting Church has affirmed its commitment to justice for survivors and is committed to proactively participating in the Scheme in a trauma informed way.

### When should I apply?

The Uniting Church encourages people who may be eligible to apply for redress under the Scheme.

**The closing date for applications to the Scheme is 30 June 2027.** After 30 June 2027, people will not be able to apply for redress under the National Redress Scheme.

### Directions for church community members

Please share information about the Scheme and its closing date in your communities, congregations and agencies.


### How do I apply?

To apply to the National Redress Scheme, you will need to complete an application form. It's your choice how you apply. You can apply online via myGov or in writing, completing a paper-based form. You can also get the application form sent to you by calling [1800 737 377](tel:1800737377) or asking a [Redress Support Service](#) for one.

[Redress Support Services](#) offer free, confidential, and independent practical and emotional support. They can [help you fill out an application form](#) to apply for redress and speak with the National Redress Scheme on your behalf.

Information about the Scheme is available in a range of languages.





There is also specific information available to help Aboriginal and Torres Strait Islander people to learn about and make applications to the National Redress Scheme here: [For First Nations peoples | National Redress Scheme](#)

### Please share information

Please share information about the National Redress Scheme with your congregations, communities, staff and participants so that people are aware of the Scheme and the upcoming closing date.

The National Redress Scheme provides further information, including how to access support services here <https://www.nationalredress.gov.au/>.

If you are supporting someone who is thinking about making an application to the National Redress Scheme, make sure you have support as well.

### Who can I contact for more information?

If you have questions about your eligibility for the National Redress Scheme, please contact the Scheme. [National Redress](#) or call 1800 737 377.

If you have any concerns about a child or any person currently being harmed or at risk of harm, please contact the police on 000 or child safety authorities.

If you have any questions about UCA Redress or the Uniting Church's participation in the National Redress Scheme, please contact 1800 411 739 or [info@redress.uca.org.au](mailto:info@redress.uca.org.au).

